



## Quality Policy

**Tyre Doctor is a family owned and operated company Est. in 1986, with a solid reputation for client satisfaction in the Tyre Repair and supply industry. We see ensuring complete satisfaction of our suppliers and customers is a vital aspect of our business and are committed to integrate our experience and knowledge into all processes so that we are meeting our mission of 'Experience at work'**

We will achieve our objective through teamwork at all levels and will ensure that it is communicated and understood.

Tyre Doctor commits:

- to comply with statutory obligations, specifications and codes of practice relevant to quality management;
- excel in safe, reliable and optimum cost products delivered on time.,
- provide staff & contractors with ongoing training and development opportunities and;
- maintaining and improving the Quality Management System based on ISO 9001

This Quality Policy along with our Business Objectives is reviewed annually. Any improvements identified from the review will be included in the Quality Policy to increase effectiveness to ensure continual improvement.

Quality problems arising in various areas are to be identified and solved with speed, technical efficiency and economy. We focus our resources, both technical and human, towards the prevention of quality deficiencies to satisfy our objective.

The Systems Manger is authorised to ensure that the requirements of this Quality System are implemented. Any problems that cannot be resolved between departments or personnel shall be brought to my attention for final resolution.

A handwritten signature in black ink, appearing to read 'Selwyn Hester', written in a cursive style.

**Selwyn Hester**

DIRECTOR  
Date: 17/01/15